

Tom VAN DEN EYNDE

CISSP, CISA, CISM, Ing.

Personal information

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(Other personal information is not published on the internet, please call or e-mail me)

Summary

Tom VAN DEN EYNDE is currently a Professional Services Manager in the Professional Security Services Organization within Verizon Business Security Solutions. This organization is responsible for providing project management, integration services, and e-business solutions covering all aspects of Information Security and Privacy. In this role Tom combines his deep understanding of IT security, operational IT experience and insight into business drivers to give real value-added security advice to customers and as manager leads a team of consultants responsible for delivering professional security services. Tom joined Verizon Business in 2009 as a Principal Information Security Consultant.

Before joining Verizon Business, Tom has worked for C-CURE for five years as Assistant Technical Manager and Senior Security Consultant. In this position, he heavily specialized in IT security and networking. He was responsible for the security management of a number of customers, designed and implemented security solutions, provided trusted pre-sales advice for C-CURE's customers and assisted in improving C-CURE's technical team as a manager and team leader.

Tom has experience with a variety of security products and technologies including firewalls, proxies, mail relays, load balancers, endpoint security technology, intrusion detection systems, remote access solutions, authentication systems, internet access technology, SIEM solutions and anti-malware technology. Besides that, he is familiar with a wide range of operating systems, hardware, applications and network protocols.

Tom performed security architecture reviews, penetration tests, business requirements analysis and technical solution designs. He has experience as a lead consultant in complex projects, has good knowledge of incident handling and general accepted information security best practices.

Professional Experience

Professional Services Manager

Leuven, Belgium

Verizon Business Security Solutions

July 2010 - Present

Manager of a team of consultants across EMEA responsible for delivering security consulting services for (prospective) customers and be a direct report to the Manager Professional Services Network & Infrastructure

- Serve as a senior lead consultant to strategic customers.
 - Contribute to the creation of the next generation services and approaches
 - Coordinate & follow up customer projects delivered by our team
 - Implement a range of security management frameworks for our customers
 - Participate with the pre-sales, provide answers to RFP's
 - Coordinate the efforts of direct reports to reach or exceed agreed / defined performance targets
 - Determine personal career / improvement plans for direct reports where required.
 - Undertake personnel related tasks where required including interviews, disciplinary actions and staff appraisals
 - Provide mentoring to direct reports
 - Involvement in value added functionality including direct customer visits.
 - Ensure adherence to company, quality and operational policies / procedures at all times
 - Represent line manager during absence if required to do so.
 - Provide management reports in a timely manner where required
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Board Member: Communications & Membership Officer

Belgium

ISSA-BE

March 2009 - Present

Responsible for Member communications and assisting in organizing Information Security related events for the Belgian community of ISSA.

- Writing newsletters which are distributed to the community
 - Keeping track of membership evolution and trying to attract more Information Security Professionals as members to ISSA
 - Assisting in organizing events.
 - Attending board meetings to help decide the direction which ISSA-BE will take
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Principal Information Security Consultant

Leuven, Belgium

Verizon Business Security Solutions

March 2009 - June 2010

Delivering a wide range of Information Security services such as Audits, Assessments, Network Security Architecture/Design, implementation and deployment.

- Lead Consultant and Architect for Network Security projects
 - Project Management and follow up of Security engagements
 - Performing Security Architecture reviews, Network Penetration tests and providing trusted advice to customers
 - Pre-Sales: defining customer requirements, matching business needs with technical solutions, estimating project scopes, writing tailored proposals based on customer input.
 - Creating new service offerings to match the evolving information security market and customer needs.
 - Assessing capabilities of new technologies and the impact on the information security market
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Assistant Technical Manager / Senior Security Consultant

Mechelen, Belgium

C-CURE

June 2008 – February 2009

Working as a Senior Security Consultant and assisting in managing the Technical Operations (people, processes and technology) of C-CURE

- People management of C-CURE's technical team
 - ✓ Performance Reviews of team members
 - ✓ Interview potential new hires
 - ✓ Plan education and career paths of team members
 - ✓ Planning of the team to ensure continuity and utilization targets are met
 - ✓ Coaching and Mentoring of team members
 - Development and selection of new products, technologies and services.
 - Creating budget and strategic plan for C-CURE's Internal IT infrastructure
 - Lead Pre-Sales Consultant: accompanying account managers at customer visits to help sell C-CURE's portfolio of services and products, matching business requirements of customers to technical solutions
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Security Consultant / Senior Security Consultant

Mechelen, Belgium

C-CURE

August 2006 – May 2008

- Team Manager for Service Desk (January 2006 – December 2007)
 - Lead Pre-Sales consultant
 - Remote/onsite installation of security solutions
 - Provide presales or trusted advice
 - Provide training to customers / colleagues
 - Mentoring / Coaching colleagues
 - Writing of documentation/procedures/offers
 - Writing monthly security reports, hold monthly meetings and following up incidents for managed customers.
 - Design and planning of security solutions
 - Staying up-to-date with the latest vulnerabilities, best practices, products
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Security Engineer

Mechelen, Belgium

C-CURE

April 2004 – July 2006

- Service Desk member providing high level technical support for C-CURE's customers and security products
 - Assisting Security Consultants by preparing hardware/software for installation.
 - Remote/onsite installation of smaller security solutions
 - Staying up-to-date with the latest vulnerabilities, best practices, products
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Product Manager Motherboards <i>CLOETENS</i>	Mechelen, Belgium October 2003 – March 2004
<ul style="list-style-type: none"> Techno-commercial function supporting and selling PC hardware at distributor level 	
Internship + thesis <i>TECHWIN Software</i>	Mechelen, Belgium August 2002 – August 2003
<ul style="list-style-type: none"> Development of a knowledge database and support application as part of Master Thesis Student Job as Network engineer, optimizing network with firewall, VPN and solving various IT issues. 	
Software Developer [Student Job] <i>TELENET</i>	Mechelen, Belgium August 2001
<ul style="list-style-type: none"> Developed software and database for Digital TV project follow up 	
Internet Helpdesk Agent [Student Job] <i>TELENET</i>	Mechelen, Belgium August 2000
<ul style="list-style-type: none"> 1st line helpdesk solving Internet problems of residential customers. 	

Education

Master in Industrial Sciences: Electronics ICT – Industriële Ingenieur <i>Lessius – Campus De Nayer</i>	Sint-Kat.-Waver, Belgium 1998 - 2003
<ul style="list-style-type: none"> Cum laude 	
Mathematics – Science <i>Sint-Ursula-Instituut</i>	O.-L.-V.-Waver, Belgium 1992 - 1998

Professional Training/Conferences

- November 2010 ISO 270001 Lead Implementer Course
- October 2010 The Seven Habits of Highly Effective People
- August 2010 Leadership course
- April 2010 English Business Writing Workshop
- March 2009 Penetration Testing Methodology
- March 2008 EuroCACS ISACA conference
- October 2007 HACK.LU conference
- August 2007 Sourcefire 3D
- June 2007 ISS SiteProtector
- December 2006 Radware LinkProof
- November 2006 SANS 504: Hacker Techniques, Exploits and Incident Handling
- May 2006 InfoBlox DNS-1
- March 2006 BlueCoat BCCP
- August 2005 RSA SecurID 6.1
- April 2005 BlueCoat Advanced Proxy Solutions
- January 2005 Trend Micro IWSS Level III
- April 2004 Check Point Certified Security Administrator Training

Professional Certificates

- CISM Certified Information Security Manager
- ISO27001 Lead Implementer
- CISA Certified Information Systems Auditor
- CISSP Certified Information Systems Security Professional
- SANS GCIH GIAC Certified Incident Handler [expired December 2010]
- CCSA, CheckPoint Certified Security Administrator for NGX and NG
- Trend Micro Level III IWSS for Unix
- Trend Micro Level II IMSS for Unix
- Trend Micro Level II IMSS for Windows
- Trend Micro Level II IMSS for Unix
- RSA certified system engineer for SecurID 6.1

Selected overview of past projects at current employer

- **Review of the information security related technology** in the core production network of a *large international IT service provider for the financial industry*. The goal was to review the technology and processes in scope to verify if they are used in a correct, optimal and cost efficient manner in order to accomplish the required security level. The results were prioritized recommendations, which were made both on a security and efficiency level. The findings were benchmarked to results of similar assessments in other companies active in the same industry of the customer.
- **Security review** of a *service provider for an application development company*, which included an internal, and external network vulnerability assessment and a review of the technical business continuity procedures.
- **Lead Consultant responsible for Architecture, Design and Transition planning** in Managed Security Take-Over project for a *financial asset management company*
- **Security Architecture Review and Network Vulnerability Assessment** for the *EMEA group of a large international industrial manufacturing company*.
- **Security Review** for an *Electronic R&D company* which included an architecture review, internal & external vulnerability scans, web application vulnerability scans and a limited ISO27002 benchmark
- **External penetration test** including a wireless penetration test for a *manufacturer of medical supplies*
- **Internal penetration test** for a *financial institution specialized in private banking*
- Supporting role for a **Forensics** assignment at a *Belgian bank*
- **Business requirements analysis and solution design** of a secure remote access solution for an international *industrial manufacturer and solutions provider*.
- **External and Internal Penetration Test** for a *large biscuits manufacturer*
- **Web Application Vulnerability Reviews** for a *large company in the food and beverages sector*
- **Internal and external penetration test** for a *Belgian financial institution*

Brief overview of technical expertise

- Information Security:
 - ✓ Products/tools: CheckPoint, Radware Linkproof, BlueCoat ProxySG, TrendMicro IWSS/IMSS, Integrity, RSA SecurID, Barracuda, MxTreme, WebSense, Infoblox DNS-1, ISS, Snort, Sourcefire, Juniper, nCircle, WebInspect, nessus, nmap, nikto, metasploit, various security tools
 - ✓ Up-to-date knowledge of new techniques and practices in infosec
- Networking administration:
 - ✓ Routers/switches with special focus on cisco
 - ✓ Protocols: ARP/RARP, TCP/IP, SSL, HTTP, FTP, DNS,SMTP, POP3, IMAP, RADIUS, IPSEC and more
- Systems administration:
 - ✓ Operating systems:
 - ✓ Linux: RedHat, Debian, Ubuntu
 - ✓ UNIX: HP-UX, Solaris
 - ✓ Windows server: Windows NT server, Windows 2000 server, Windows 2003 server,
 - ✓ Windows client: Windows 9x/ME, Windows 2000, Windows XP, Windows Vista, Windows 7
 - ✓ OS X
 - ✓ Software in general: exim, proftpd, courier-imap, apache, samba, postgresql, squid, openldap, Bind nameserver, Apache http-server, ISC DHCP-server, Postfix, UW IMAP/POP3 server, MySQL rdbms, OpenSSH, Squid proxy, xntpd timeserver, Wuftp server, VPN (FreeS/WAN), OpenVPN, bash scripting, IP-Chains/IP-Tables firewalling,...
- Development:
 - ✓ languages : C, Java, Perl, PHP, Visual Basic, SQL, JavaScript, bash

Additional Information

- Member in good standing of ISACA, (ISC)² and ISSA
 - Frequent attendee of OWASP, ISSA and ISACA local chapter meetings
 - Standby teacher for the "Mentor" and "SANS @Home" for the 504 track of " Hacker Techniques, Exploits and Incident Handling"
 - SANS advisory board member
 - NATO Security Clearance: Secret
 - Language Capabilities:
 - ✓ Dutch: Mother tongue
 - ✓ English: Fluent (+18 years)
 - ✓ French: Good (+20 years)
 - Drivers License: Belgian drivers license type "B"
 - Personal Interests:
 - ✓ Reading – infosec related blogs, publications and books, non-fiction books about economic and historical topics.
 - ✓ Science & Technology
 - ✓ Squash – recreational level
 - ✓ Photography
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